**Client Service Report for Business Trip**

FM-SD-010-AU

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| --- | --- | --- | --- |
| Project name / Company Name |  | Total inverter Qty installed |  |
| Product Model |  |  Product S/N |  | Inv Firmware Version |  |
| Installer |  | Contact Person |  | Contact Number |  |
| Consumer Name |  | Phone or Email |  | Installation date |  |
| Fault Description & Customer / consumer explanation | LCD display reads |  | LED status (color) |  |
| Fault history, Fault frequency, etc:  |
| Panel Configuration | Number of strings per MPP Tracker: | \_\_\_\_/\_\_\_\_(Tracker A / B) | Number of panels for each string: | Tracker A: \_\_\_\_/\_\_\_\_/\_\_\_\_Tracker B: \_\_\_\_/\_\_\_\_/\_\_\_\_ |
| Measurement Record & Inspection | Item | Value or conditions | Item | Value or conditions |
| Wiring Distance from Panes to Inv |  | Wiring Distance from Inv to residential Switchboard |  |
| Measured DC input **I** (Inv ON) |  | DC input Power read on the LCD (Inv ON) |  |
| Measured DC input V( Inv OFF) |  | String Voltage Measured on PV input terminal | Tracker A: \_\_\_\_/\_\_\_\_/\_\_\_\_Tracker B: \_\_\_\_/\_\_\_\_/\_\_\_\_ |
| Measured DC input V(Inv ON) |  | Voltage drop between panels and inverter |  |
| Grid Vac Measured ( When Inv OFF) |  | Grid Vac read on the Inv LCD ( When Inv is Working) |  |
|  | Grid Vac Measured ( When Inv is Working) |  | Grid Vac Measured **on Inv connection switchboard** ( When Inv is Working) |  |
| Other phenomenon (Physical damage, fire, flooding, burning spots, water ingress, etc) |  |
| Customer feedback / requirement |  |
| Special Instruction |  |
| Solution / Conclusion |  |
| **Field Service Date：****Representative:** | **Customer Signature** **/ date:**  |